WELLENRENG
PRIVATE ADVENTURES

Terms & Conditions for Wellenreng Liveaboard 2025-2026

1. GENERAL INFORMATION

'Wellenreng Private Adventures' is the commercial brand for the vessel K.L.M. Wellenreng, operating under the Indonesian registered company PT Wellenreng Maju Terus (hereafter referred to as W.M.T.).

These Terms and Conditions govern all bookings made with W.M.T. and apply to all guests, agents, and representatives.

By confirming your booking, you acknowledge and agree to these Terms and Conditions. Please read them carefully.

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2. RATES AND BOOKINGS

The Wellenreng has 3 triple cabins, with a **maximum total capacity of 9 guests**, children included.

2.1 Private Charter

Rate: €2,550 per night – For up to 6 guests, in all destinations

Additional guests (up to 9):

- Up to 11 years old: Complimentary
- 12–17 years old: €106 / night (25% of adult rate)
- 18 years and above: €212 / night (50% of adult rate)

2.2 Open Trip (Cabin bookings)

Please note that each cabin must be booked exclusively by 1, 2, or 3 guests travelling together. Cabins cannot be shared with guests from different bookings.

Deluxe Cabin rate: €450 / night per person
Master Cabin rate: €475 / night per person

- Rates are based on double occupancy (2 guests per cabin).
- For single occupancy, a 60% surcharge applies to the rate per person.
- For a 3rd guest sharing the same cabin, the following rates apply:

  - Up to 11 years old: 25% of adult rate
  - 12–17 years old: 50% of adult rate
  - 18 years and above: 75% of adult rate

2.2.1 Minimum number of guests for trip departure

Raja Ampat **(Sorong - Sorong)** and Komodo **(Labuan Bajo - Labuan Bajo)** :
A minimum of 1 cabin booked is required

All other itineraries: A minimum of 2 cabins booked is required

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2.2.2 Children policy

Children sharing a cabin with two adults are charged according to the 3rd guest rates listed in Section 2.2. A child sharing with only one adult is charged the full per-person rate.

3. INCLUSIONS AND EXCLUSIONS

3.1 Inclusions

- Nitrox for certified divers
- 3–4 dives per day plus land excursions
- Full board (4 meals per day + snacks)
- Use of kayaks and stand-up paddleboards
- Two-way airport or hotel transfers
- Starlink Wi-Fi
- Non-alcoholic beverages
- Dive tanks and weights

3.2 Exclusions

- Domestic and international flights
- Marine park and harbour fees
- Crew gratuities (10% of the cruise rate suggested)
- Dive equipment rental
- Dive insurance (mandatory)
- Travel insurance (highly recommended)
- Alcoholic beverages
- Dive courses onboard

3.3 Marine Park & Harbor Fees

- Raja Ampat **(Sorong - Sorong)** & Komodo **(Labuan Bajo - Labuan Bajo)**: €35 per passenger, per night.
- **All** other itineraries: €40 per passenger, per night

Can be paid on board in cash, card or transfer in EUR, USD or IDR or added to the cruise invoice upon confirmation.

Fees are non-commissionable and may change up to three (3) months prior to departure.

3.4 Check-in and check-out

Check in before 12pm on the first day, and check out until 9:00 on the last day. Please refer to each itinerary for specific details.

4. ONBOARD SERVICES

Refer to the Onboard Price List for details.

4.1 Dive Equipment Rental

Dive equipment is available in limited quantities and must be requested upon booking.

4.2 Dive Courses

Dive courses can be arranged during the cruise, depending on instructor's availability and schedule.

Please mention your interest when booking to confirm feasibility.

4.3 Alcoholic Beverages

Guests are welcome to bring their own preferred drinks. A selection of beer, wine (red and white), and spirits is also available onboard (stock may vary).

Please let us know in advance if you're interested in any specific drinks.

4.4 Nitrox Policy

Nitrox is provided free of charge for certified divers and its use is highly recommended for enhanced safety.

No refund will be issued in the event of Nitrox system failure or insufficient oxygen supply, as oxygen availability in remote Indonesian regions cannot always be guaranteed.

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5. DISCOUNTS AND SPECIAL OFFERS

Returning guests are eligible for a 5% discount on the cruise rate.

For more information, please contact W.M.T. directly.

6. CRUISE DATE CUSTOMIZATION

Wellenreng operates on a fixed annual schedule. However, customized departure and arrival dates may be arranged upon special request, subject to availability and logistical considerations.

Such modifications may incur an adjusted charter rate and/or relocation fee.

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7. PAYMENT POLICY

Payments (including transfer fees) must be made to W.M.T.'s Indonesian bank account in EUR (€), USD ($) or IDR.

For the Euro area, an IBAN account through Flywire can be provided.
For USD payments, a U.S. Flywire account is available.
For IDR, the bank account number will be provided.
A personalized payment link will accompany each invoice.

7.1 Charter bookings

- 10% deposit within **10** days of invoice.
- 30% of total invoice 365 days before embarkation date
- 50% of total invoice 180 days before embarkation date
- Remaining balance due 90 days before embarkation date

7.2 Open trip bookings

- 30% deposit within **10** days of invoice.
- Balance due 90 days before embarkation date

If the deposit is not received within the stated period, the reservation will be cancelled automatically.

8. CANCELLATION & RESCHEDULING POLICY

8.1 Cancellation by Guest

8.1.1 Charter bookings

- More than 365 days before departure → 10% is charged
- More than 180 days before departure → 30% is charged
- More than 90 days before departure → 50% is charged
- Less than 90 days before departure → 100% is charged

8.1.2 Open trip bookings

- More than 90 days before departure → 30% is charged
- Less than 90 days before departure → 100% is charged

It is strongly recommended that all guests purchase travel cancellation insurance. W.M.T. accepts no responsibility for flight delays or cancellations.

8.2 Cancellation by W.M.T.

a) Force Majeure or Unavoidable Events

W.M.T. may cancel a trip due to natural disasters, political unrest, or other unavoidable events.

In such cases, a credit note equal to the invoice amount will be issued.
If flights are included, only refundable airline portions will be credited.

b) Operational or Technical Reasons

If cancellation occurs for operational or technical reasons (e.g., maintenance or equipment failure), W.M.T. will offer:

- an alternative cruise of equal or greater value, or
- a full refund.

c) Customer misconduct

W.M.T. reserves the right to terminate participation or prevent a guest from scuba diving for unsafe, disruptive, or inappropriate behavior. No refund will be issued in such cases.

8.3 Rescheduling requests

Any rescheduling request is considered a cancellation and is subject to the same conditions.

8.4 Force majeure Definition

Force majeure means a serious event outside W.M.T.'s control that directly affects the operation of the cruise in Indonesia, such as natural disasters, severe weather, war, civil unrest, government restrictions, or port closures.

In those cases, the trip may need to be changed or cancelled. However, personal travel problems affecting only the guest — such as flight delays, cancelled flights, missed connections, visa issues, war or weather-related events outside Indonesia — are not considered force majeure for the cruise itself and would not entitle the guest to a refund from W.M.T.

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9. GUEST INFORMATION AND RESPONSIBILITIES

Guests must submit the completed **Guest Information Form** at least one (1) month before departure. Failure to provide this information may prevent boarding clearance.

Diving Requirements:

For Scuba Divers, the **minimum certification level** is **PADI Advanced Open Water**, **CMAS Level 2 or equivalent**, with at least **30 logged sea dives** and **less than 12 months since the last dive**.

Divers with lower certification levels may still join under special coaching arrangements. Please contact us for details.

Guest Responsibilities:

All guests are required to:

- Provide **proof of valid diving certification** (if diving) including Nitrox (if required).
- Hold **dive insurance** (mandatory for divers) and travel insurance (highly recommended).
- Provide **valid passport and visa** information in compliance with Indonesian regulations.
- Complete and sign the **liability release** before boarding.
- Disclose any **medical conditions** that may affect participation in diving or other activities.
- Comply with all **safety procedures onboard** and in the water.
- **Respect crew instructions**, vessel safety protocols, and local laws/regulations during the cruise.
- Treat fellow guests, crew members, and local communities with respect.

Failure to comply may result in denied participation or disembarkation without refund.

The Cruise Director and Boat Captain have final authority regarding all safety and operational matters onboard.

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10. HEALTH & DISABILITY

By confirming a booking, the passenger certifies that he/she does not have any condition that may pose a hazard.

W.M.T. reserves the right to withdraw any person from the cruise for medical or safety reasons. In such circumstances, no refund can be claimed.

11. LIABILITY AND INSURANCE

W.M.T. is not liable for injuries or death resulting from external events beyond its control.

Diving insurance is mandatory for all diving guests.

W.M.T. is not responsible for loss or damage to personal belongings caused by Force Majeure.

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12. ITINERARY AND PRICE CHANGES

Before Booking: W.M.T. may adjust itineraries or rates before confirmation.

After Booking: Prices may increase due to fuel or tax changes (maximum 5% within 4 weeks of departure).

Before Departure: W.M.T. may modify itineraries for safety or logistics; guests may request a refund under the conditions on Section 8.2.

During Cruise: Routes may change due to weather or safety. Itineraries are indicative only.

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13. LOSS OR DAMAGE OF PERSONAL BELONGINGS

W.M.T. accepts no responsibility for loss or damage to guest belongings due to Force Majeure or guest negligence.

14. LATE ARRIVAL / NO SHOW

14.1 Private Charters

If passengers miss the departure day, the cruise will proceed as scheduled, and lost days are non-refundable.

14.2 Open Trips

If a guest fails to arrive at the designated meeting point before departure, W.M.T. staff will wait until the vessel must depart to comply with schedule, safety, or port authority requirements.

Should the vessel already have departed, any additional arrangements or expenses required to join the cruise at a later location will be entirely at the guest's own cost and responsibility.

W.M.T. assumes no liability for missed departures, flight delays or cancellations affecting embarkation.

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15. SUBSTITUTE PASSENGER

If a guest cannot participate, the reservation may be transferred to another person up to fourteen (14) days before departure.

The substitute guest must comply with all W.M.T. Terms and Conditions. W.M.T. is not responsible for external arrangements not booked through them, such as flights or hotels.